



• MADULAMMOHO • HOUSING • ASSOCIATION •  
"the heartbeat of affordable housing"

## **TENANT COURSE ASSESSMENT**

Tenant Name (please print clearly): \_\_\_\_\_ Date: \_\_\_\_\_

Project Name: \_\_\_\_\_ Unit Number: \_\_\_\_\_

Final Mark: \_\_\_\_\_/16

*The following questionnaire is to test prospective tenant's general knowledge and understanding of Madulammoho Housing Association and our tenant's contractual roles and responsibilities. It is part of our mandate to ensure that tenants are informed and satisfied with their rental accommodation and service. Tenants play a large role in building our community and supporting our vision as a social housing organisation. Therefore, we facilitate workshops to highlight our key policies, procedures and house rules. Failure to pass this questionnaire will result in further training sessions.*

**1. Madulammoho Housing Association is:**

- a government company
- Non-profit social housing institution
- a private company

**2. In order to build quality and affordable rentals, Madulammoho received a once off capital subsidy. If you wish to leave your Madulammoho unit at a later stage:**

- you still have the opportunity to apply and qualify for a RDP subsidy depending on your income
- you have no chance at all to qualify for a RDP subsidy

**3. Madulammoho's rental units are:**

- for sale
- strictly rental and never for sale
- eligible to be sold to tenants who have stayed for a long period of time and paid their rent faithfully

**4. If noisy neighbours are disturbing you, it is best to:**

- call the police first
- call Madulammoho House Manager first
- discuss the situation with your neighbour

**5. You can be evicted from your unit because of:**

- rental and / or utility arrears
- not obeying the house rules
- all of the above

**6. The deposit of two month's rental must be paid:**

- when you sign the lease agreement
- after the first month of rental
- MHA does not charge a deposit.

**7. The basic rental will:**

- increase every year on the 1<sup>st</sup> of October
- increase every year on the 1<sup>st</sup> of March
- always stay the same

**8. Increase in rentals means:**

- I should also adjust my deposit with the rental increase as per my lease agreement
- I should not adjust my deposit with the rental increase as per my lease agreement
- The deposit does not increase

**9. The rent must always be paid:**

- On or before the 15<sup>th</sup> of each month
- On or before the 1<sup>st</sup> of each month
- when it suits me

**10. If you choose to end the lease agreement:**

- you must give Madulammoho two months' notice
- you must give Madulammoho one months' notice
- you can leave whenever you like

**11. The rent must be paid:**

- in cash at the Madulammoho reception
- via bank debit order deduction / Via easy pay system
- in cash to the House Manager

**12. When you vacate your unit and have met all of your contractual obligations:**

- you will lose your deposit
- your deposit will be refunded with interest

**13. If you want to do alterations (painting, etc.) to your home:**

- you ask a friend to do it for you
- you ask a contractor to do it for you
- you must seek Madulammoho's approval before any alterations are made to your home

**14. Electricity is :**

- pre-paid
- conventional (measured by the City of Johannesburg)

**15. Hot Water is :**

- Metered separately from cold water supply
- hot water charges include the cost of electricity
- hot water is not prepaid and is billed with the monthly rental
- all of the above

**16. Parking :**

- Every unit has a parking bay
- Parking is reserved for two bedroom units only
- Parking is reserved for one bedroom units only
- There is no parking and if available then it is limited and will be allocated on first come first serve Basis.